

Delivery Policy / Politique de Livraison

Effective Date / Date d'entrée en vigueur: 20/04/2025

1. Shipping Providers / Transporteurs: AMANA (standard) and DHL (express).
2. Delivery Areas / Zones de livraison: Morocco and selected international destinations.
3. Processing Time / Traitement: Orders processed within 1–2 business days after payment confirmation.
4. Delivery Time / Délais: 2–5 business days domestic; international times vary.
5. Tracking / Suivi: Tracking number provided upon dispatch.
6. Risk Transfer / Transfert de risque: Risk transfers upon confirmed delivery to the address provided.
7. Force Majeure / Force majeure: Delays beyond reasonable control are excluded from liability.